

## TARIFF OF FEES FOR PAYMENT SERVICES IN DINARS IN COUNTRY FOR ENTREPRENEURS

Number of tariff item	SERVICE	CHARGES (as percentage of the amount of transaction and/or amount)
<b>1</b>	<b>General services related to the payment account</b>	
1.1	Opening of current account	Free of charge
1.2	Maintenance of current account	RSD 390,00 per month
1.3	Closure of current account as per request of payment services user	Free of charge
1.4	Transfer of funds in favor of payment account stated in request for account closure	Free of charge
NOTE: Fee for maintenance of a payment account is charged only to clients who had completed transactions during the month on any current account for regular business.		
<b>2</b>	<b>Electronic banking</b>	
	Smart Halk Pro solution	
2.1.	Activation of solution for electronic and mobile banking	Free of charge
2.2.	Monthly fee for existing / new service user	RSD 500,00
	Office banking solution for electronic banking	
2.3	Certificate	RSD 3.500,00
2.3.1	Certificate for user who in previous month had payment transaction fee greater than RSD 6000 for dinar payment transactions	Free of charge
2.4	Issuance of additional smart cards and replacement of damaged cards	RSD 3.500,00

2.5	Additional intervention on the field as per request of payment services user	RSD 1.500,00
2.6	De-blocking of smart card	RSD 600,00
2.7	Renewal of the existing digital certificate	RSD 600,00
2.8	Periodic fee for users of payment services who, in the previous month, had payment transaction fee of less than RSD 2,000.00 for dinar payment transactions	RSD 600,00 – per month (on 20 <sup>th</sup> in the month for previous month)
<b>Personal ebank solution for electronic banking</b>		
2.9	Annual fee for existing / new user (includes connection to the system)	RSD 8.000,00
2.9.1	Monthly fee for existing / new user (includes connection to the system)	RSD 800,00
<b>3</b>	<b>Withdrawal of cash from payment account by submission of withdrawal order</b>	
3.1	Withdrawal of cash	Free of charge
<b>4</b>	<b>Deposit of cash in favor of payment account by submission of deposit order</b>	
<b>4.1</b>	<b>Deposit of cash in favor of payment account within the Bank</b>	
4.1.1	Deposit of cash in favor of account within the Bank	0,70% of nominal value Min. RSD 50,00 Max. RSD 5.000,00
4.1.2	Deposit of cash in favor of account within the Bank on the basis of daily cash payment and founder's borrowings	RSD 60.00 for daily cash payment amounts less than RSD 5.000,00  Daily cash payments with cheques of another Bank RSD 5,00 per cheque  Deposit of founder's borrowings – free of charge
<b>4.2</b>	<b>Deposit of cash in favor of payment account in another Bank</b>	
4.2.1	Deposit of cash in favor of payment account in another Bank	0,90% of nominal value Min. RSD 80,00 Max. RSD 5.000,00
<b>5</b>	<b>Non-cash payment transaction (excluding payment card transaction)</b>	
	<b>Non-cash transfer of funds in RSD in Republic of Serbia</b>	
<b>5.1</b>	<b>On the counters of the Bank</b>	

5.1.1	In favor of payment account within Bank (internal transfer)	
5.1.1.1	In favor of payment account within Bank (internal transfer) in favor of payment account of another recipient	0,05% from the amount; min. RSD 60,00; max. RSD 600,00
5.1.1.2	Internal orders between payment accounts of the same legal entity	Free of charge
5.1.1.3	Internal orders in favor of the Bank's account	Free of charge
5.1.1.4	Internal orders in favor of payment accounts of private individuals	Free of charge
5.1.2	Urgent/instant payment order – in favor of payment account within Bank	
5.1.2.1	Urgent/instant payment order - to the payment account with the Bank in favor of the payment account of another recipient	0,05% from the amount; min. RSD 60,00; max. RSD 600,00
5.1.2.2	Internal orders between payment accounts of the same legal entity	Free of charge
5.1.2.3	Internal orders in favor of the Bank's account	Free of charge
5.1.2.4	Internal orders in favor of payment accounts of private individuals	Free of charge
5.1.3	To a payment account with another payment service provider (external transfer)	
5.1.3.1	Payment orders processed by 1:30 p.m	0,10% from the amount; min. RSD 80,00; max. RSD 4.500,00
5.1.3.2	Payment orders processed from 1:30 p.m	0,10% from the amount; min. RSD 100,00; max. RSD 5.500,00
5.1.4	Urgent/instant payment order - to a payment account with another service provider	
5.1.4.1	Payment orders up to RSD 300,000.00 marked "urgent" executed by 1:30 p.m.	0,12% from the amount; min. RSD 100,00
5.1.4.2	Payment orders up to RSD 300,000.00 marked "urgent" processed from 1:30 p.m.	0,12% from the amount; min. RSD 120,00
<b>5.2</b>	By using the electronic banking service	
5.2.1	To the payment account at the Bank (internal transfer)	
5.2.1.1	To the payment account at the Bank (internal transfer) to the payment account of another recipient	0,04% from the amount; min. RSD 30,00; max. RSD 400,00
5.2.1.2	Internal orders between payment accounts of the same legal entity	Free of charge
5.2.1.3	Internal orders in favor of the Bank's account	Free of charge
5.2.1.4	Internal orders in favor of payment accounts of private individuals	Free of charge
5.2.2	Urgent/instant payment order - to the payment account at the Bank	

5.2.2.1	Urgent/instant payment order - to the payment account with the Bank in favor of the payment account of another recipient	0,04% from the amount; min. RSD 30,00; max. RSD 400,00
5.2.2.2	Internal orders between payment accounts of the same legal entity	Free of charge
5.2.2.3	Internal orders in favor of the Bank's account	Free of charge
5.2.2.4	Internal orders in favor of payment accounts of private individuals	Free of charge
5.2.3	To a payment account with another payment service provider (external transfer)	
5.2.3.1	Payment orders up to RSD 300,000.00	0,065% from the amount; min. RSD 50,00
5.2.3.2	Payment orders of RSD 300,000.00 and more until 1:30 p.m	0,075% from the amount; max. RSD 2.800,00
5.2.3.3	Payment orders of RSD 300,000.00 and more executed from 1:30 p.m.	0,09% from the amount; max. RSD 3.500,00
5.2.4	Urgent/instant payment order - To a payment account with another payment service provider	0,08% from the amount; min. RSD 50,00
<b>6</b>	<b>Execution of orders for regular and forced collection</b>	
6.1	External accounts	For amounts up to RSD 300,000.00 per tariff item under 5.1.4 and For amounts over RSD 300,000.00 per tariff item under 5.1.3
6.2	Internal orders	According to the tariff item under 5.1.1.
6.3	Security instruments sent to compulsory collection	RSD 500,00 per order
6.4	Withdrawal of grounds from compulsory collection where the payee is:	
6.4.1	The Bank	According to the official NBS tariff
6.4.2	User of payment services	According to the official tariff NBS+RSD 500.00 per basis
<b>7</b>	<b>Other services related to the payment account</b>	
7.1	Confirmation of received payment order	Free of charge
7.2	Confirmation of executed payment order	RSD 100,00
7.3	Certificate of paid taxes and fees for vehicle registration	RSD 100,00
7.4	Confirmation of turnover/average balance of funds on the payment account	RSD 500,00

7.5	Confirmation of the balance of funds on the payment account	RSD 500,00
7.6	Various certificates	RSD 650,00
7.7	Collection of statements at the bank counter	150,00 RSD per month
7.8	Downloading the statement electronically	Free of charge
7.9	Issuance of copies of statements	RSD 100.00 first page RSD 20.00 each subsequent page
7.10	Registration of bills	RSD 200,00 per bill of exchange
7.11	Registration of bills where the bank is the payee	Free of charge
7.12	Deletion of registered bills/authorizations	RSD 200,00 by bill of exchange/authorization
7.13	Deletion of drafts/powers of attorney where the bank is the payee	Free of charge
7,14	Issuance of a copy of the contractual documentation other than the repayment plan:	RSD 350.00 first page RSD 100.00 each subsequent page
7,15	SMS service:	SMS statement notification RSD 5.00 per message  SMS status notification RSD 5.00 per message  SMS notification of inflow RSD 5.00 per message  (payment is made on the 20th of the month for the previous month)
<b>8</b>	<b>Instant payment acceptance service at the point of sale (QR)</b>	
8.1	Commission per transaction	Do 1%, minimum RSD 5,00
8.2	Monthly maintenance	Free of charge

Date of decision: 30.06.2022.

Number of decision: 2414

Date of application: 15.09.2022.

